Request for a residence permit

The electronic service "Request for a Residence Permit" enables foreign nationals who wish to stay for a longer period than 90 days in 180 days in Albania, to apply for a residence permit in the Republic of Albania. The foreigner is notified to be present at the regional authorities responsible for border and migration in the territory where the foreigner has resided, upon confirmation of the fulfillment of conditions and documentation to apply for the renewal of the residence permit through this service.

To apply for the first residence, permit in Albania, the proper application form depends on the reason to stay in Albania:

- Family reunification with Albanian citizen
- Family reunification with foreigner, resident in Albania
- Study
- Residence and Work permit
- Other reason
- Special case, Permanent

The application for a residence permit to the regional authorities responsible for border and migration services, must be made within 30 days of entering the territory of the Republic of Albania, ensuring that:

- the legal requirements for the applied residence permit are meted;
- all the necessary documents are available;
- the documents from the country of origin are translated and legalized.

After submitting an on-line application for renewal of the residence permit on the E• Albania portal, the foreigner will be notified to apply to the Migration Office of Regional. The processing of applications for a residence permit at the Migration Authority will take up to one month. If not all legal requirements and necessary documentation are met, the processing time may be longer. The Migration Service will contact the requesting foreigner if necessary.

The withdrawal of residence permit is done within 30 days at the same local office where the application is submitted and the foreigner has proven his / her identity.

Required Documents

Application for a residence permit for family reunification of an Albanian citizen with foreign family members (Spouse)	
Documents provided by administration officials	Documents uploaded by the applicant
Marriage certificate	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the standards of housing in Albania
	 Certification of health insurance in Albania
 Photocopy of the host's identification document 	
	 Marriage certificate from the country of origin legalized, translated materiaged
translated, notarized	
Application for a residence permit for family reunification of an Albanian citizen with foreign family	

	members (Civil Partner)
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	– Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania.
	 Certification of health insurance in Albania
	 Photocopy of the host's identification document
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Certificate showing single civil status (obtained in the last 6
	months) from the country of origin legalized, translated,
	notarized
Application for a residence permit for	family reunification of an Albanian citizen with foreign family
mem	bers (minor children / adult)
Documents provided by	Documents uploaded by the applicant
administration officials	
Family certificate	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania.
	 Certification of health insurance in Albania
	 Photocopy of the host's identification document
	 Notarized declaration of the parents for the minor child
	 Family certificate (showing the connection with the host)
	from the country of origin legalized, translated, notarized
Application for a residence permit for	family reunification of an Albanian citizen with foreign family
December of the life	members (Parent)
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Certification of health insurance in Albania
	 Photocopy of the host's identification document
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Family certificate (showing the connection with the host)
	from the country of origin legalized, translated, notarized
Application for a residence permit for	family reunification of an Albanian citizen with foreign family
	members (Spouse)
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document Photocopy in the last (menths (47)2(mm))
	 Photos taken in the last 6 months (47x36mm) Evidence of evidence of evidence
	 Evidence of suitable accommodation in Albania, certificate

	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Certification of health insurance in Albania
	 Photocopy of the identification document of the host and
	the residence permit in Albania
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Marriage certificate from the country of origin legalized,
	translated, notarized
Application for a residence permit for	or family reunification of an Albanian citizen with foreign family
	members (Civil Partner)
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	– Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Certification of health insurance in Albania
	 Photocopy of the identification document of the host and
	the residence permit in Albania
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	- Certificate showing single civil status (obtained in the last 6
	months) from the country of origin legalized, translated,
	notarized
Application for a residence permit for	or family reunification of an Albanian citizen with foreign family
me	mbers (minor children / adult)
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	– Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Certification of health insurance in Albania
	 Photocopy of the identification document of the host and
	the residence permit in Albania
	 Notarized declaration of the parents for the minor child
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Family certificate (showing the connection with the
	invitee) from the country of origin legalized, translated,
	notarized
Application for a residence permit for	or family reunification of an Albanian citizen with foreign family
	members (Parent)
Documents provided by	Documents uploaded by the applicant
administration officials	, , , , , , , , , , , , , , , , , , , ,
	 Photocopy of valid travel document
	– Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
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	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	Certification of health insurance in Albania
	 Photocopy of the identification document of the host and the variable action of the provision
	the residence permit in Albania
	 Evidence of sufficient financial resources for living during the staving Albenia for the required partial
	the stay in Albania for the required period
	 Family certificate (showing the connection with the invitee) from the country of origin legalized, translated,
	notarized
Application	n for residence permit for students
Documents provided by	Documents uploaded by the applicant
administration officials	bocuments uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	– Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Acceptance document from the host institution
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Evidence of language proficiency of the study program /
	certificate of admission to the preparatory language course
	 Document for the payment of fees set by the host
	institution
Applicatio	n for a residence permit for pupils
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Document for accommodation in a family or institution
	that meets the appropriate conditions for minors
	 Acceptance document from the host institution
	 Evidence of sufficient financial resources for living during the stars in Albenia for the required position.
	the stay in Albania for the required period
	 Notarized declaration of the parents for the minor child Evidence that is any and grade in accordance with actional
	 Evidence that is age and grade in accordance with national logiclation
Application f	legislation
· ·	or a residence permit for free training
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos by of valid traver document Photos taken in the last 6 months (47x36mm)
	 – Frideos taken in the last o months (47x50mm) – Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Acceptance document from the licensed host institution,
	including qualification and duration
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Evidence of language proficiency of the study program /

	certificate of admission to the preparatory language course
	 Document for the payment of fees set by the host
	institution
Application	for residence permit motive au pairs
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Agreement with the host family which provides for the
	coverage of living expenses, accommodation and risks
	from accidents
	 Certification of health insurance in Albania
	 Evidence of secondary and / or higher education, or
	professional qualification
	 Evidence of knowledge of the Albanian language Indiaid Baserda Contificate suideness lagelized by the
	 Judicial Records Certificate evidence legalized by the country of origin (for persons over 18 years old)
	country of origin (for persons over 18 years old) – Medical report on psychotherapeutic and psychological
	condition certified by the country of origin
Application for	a residence permit for youth exchanges
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	– Photos taken in the last 6 months (47x36mm)
	– Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Acceptance document from an organization that conducts
	youth exchange activities in Albania
Application f	or a residence permit for researchers
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	– Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Institucionin e arsimit të larte në Shqipëri/ Photocopy of
	the agreement signed with the scientific research
Application for a residence ware to	organization / Institution of higher education in Albania
	or job search or business opening by students or researchers
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the

	standards of housing in Albania
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Evidence of level of education (not higher than level 7 of
	the European Framework)
	 Evidence from the institution of higher education /
	research organizations in Albania, for the completion of
	the research activity / possession of an official diploma /
	certificate / qualification in Albania.
· · ·	or a residence permit for a pensioner
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Proof of annual income from the pension in the country of
	origin in the amount of over 1200000 ALL
	 Evidence from a second tier bank in Albania for the
	transfer of the pension
	 Certificate of health insurance in Albania
	 Judicial Records Certificate evidence legalized by the
	country of origin
	 Individual statement on the motive of stay in Albania
Application for a r	esidence permit for the use of Real Estate
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Certificate of ownership or notarized photocopy of the
	sales contract proving the payment of the financial
	obligation
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Individual statement on the motive of stay in Albania
	r a UNIQUE permit as an Employee or
	religious, humanitarian institutions, NGOs
Documents provided by	Documents uploaded by the applicant
administration officials	
- Certificate from National Agency of	 Photocopy of valid travel document
Employment and Skills for	 Photos taken in the last 6 months (47x36mm)
Approval of employment /	- Evidence of suitable accommodation in Albania, certificate
registration as an employee	/ lease contract of the apartment in accordance with the
- Certificate from the tax authorities	standards of housing in Albania
for the registration / payment of	 Employment contract with the employer, drafted
tax obligations, health insurance,	according to the Labor Code of the Republic of Albania
social insurance in Albania	(which determines the period of employment, job position,
	profession, salary, etc.)
	 Evidence of professional training in accordance with the
	employment contract

Application fo	Application for a unique permit as a seasonal worker	
Documents provided by	Documents uploaded by the applicant	
administration officials		
– Certificate from National Agency of	 Photocopy of valid travel document 	
Employment and Skills for	 Photos taken in the last 6 months (47x36mm) 	
Approval of employment /	 Evidence of suitable accommodation in Albania, certificate 	
registration as an employee	/ lease contract of the apartment in accordance with the	
 Certificate from the tax authorities 	standards of housing in Albania	
for the registration / payment of	 Employment contract drafted according to the Labor Code 	
tax obligations, health insurance,	of the Republic of Albania (which determines the period of	
social insurance in Albania	employment, job position, profession, salary, etc.)	
	 Evidence of professional training in accordance with the 	
	employment contract	
	e permit as transferred within the enterprise	
Documents provided by administration officials	Documents uploaded by the applicant	
	- Photocopy of valid travel document	
 Certificate from National Agency of Employment and Skills for 	 Photocopy of valid travel document Photos taken in the last 6 months (47x36mm) 	
Approval of employment /	 Evidence of suitable accommodation in Albania, certificate 	
registration as an employee	/ lease contract of the apartment in accordance with the	
 Certificate from the tax authorities 	standards of housing in Albania	
for the registration / payment of	 Within the enterprise transfer statement 	
tax obligations, health insurance,	 Employment contract between the employee and the 	
social insurance in Albania	sending company where the job position is specified, the	
	activities to be performed and other elements of the	
	employment contract according to the Albanian legislation	
Application for a	unique permit as a cross-border worker	
Documents provided by	Documents uploaded by the applicant	
administration officials		
 Certificate from National Agency of 	 Photocopy of valid travel document 	
Employment and Skills for	 Photos taken in the last 6 months (47x36mm) 	
Approval of employment /	 Evidence of residence in a geographical area bordering the 	
registration as an employee	territory of Albania	
- Certificate from the tax authorities	 Photocopy of cross-border employment agreement (if any) 	
for the registration / payment of	 Evidence of professional training in accordance with the 	
tax obligations, health insurance,	employment contract	
social insurance in Albania		
Application for	a unique permit for vocational training	
Documents provided by	Documents uploaded by the applicant	
	. ,	
administration officials		
administration officials Certificate from National Agency of 	 Photocopy of valid travel document 	
 Certificate from National Agency of Employment and Skills for 	 Photocopy of valid travel document Photos taken in the last 6 months (47x36mm) 	
 Certificate from National Agency of Employment and Skills for Approval of employment / 		
 Certificate from National Agency of Employment and Skills for 	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the 	
 Certificate from National Agency of Employment and Skills for Approval of employment / 	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the standards of housing in Albania 	
 Certificate from National Agency of Employment and Skills for Approval of employment / 	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the standards of housing in Albania Certificate of enrollment in the vocational training course 	
 Certificate from National Agency of Employment and Skills for Approval of employment / 	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the standards of housing in Albania Certificate of enrollment in the vocational training course from the training provider 	
 Certificate from National Agency of Employment and Skills for Approval of employment / 	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the standards of housing in Albania Certificate of enrollment in the vocational training course from the training provider Evidence of sufficient financial resources for living during 	
 Certificate from National Agency of Employment and Skills for Approval of employment / registration as an employee 	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, certificate / lease contract of the apartment in accordance with the standards of housing in Albania Certificate of enrollment in the vocational training course from the training provider 	

Documents provided by	Documents uploaded by the applicant
administration officials	Documents uploaded by the applicant
- Certificate from National Agency of	 Photocopy of valid travel document
Employment and Skills for	– Photos taken in the last 6 months (47x36mm)
Approval of employment /	 Evidence of suitable accommodation in Albania, certificate
registration as an employee	/ lease contract of the apartment in accordance with the
- Certificate from the tax authorities	standards of housing in Albania
for the registration / payment of	– Employment contract drafted according to the Labor Code
tax obligations, health insurance,	of the Republic of Albania (which defines the period of
social insurance in Albania	employment, profession as an athlete, salary, etc.)
	 Proof of registration in the NBC of the Employer Sports
	Club
Application for	a unique permit for voluntary services
Documents provided by	Documents uploaded by the applicant
administration officials	
– Certificate from National Agency of	 Photocopy of valid travel document
Employment and Skills for	 Photos taken in the last 6 months (47x36mm)
Approval of employment /	 Evidence of suitable accommodation in Albania, certificate
registration as an employee	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Photocopy of the agreement with the NGO providing
	charitable services by foreigners in the territory of the
	Republic of Albania
	 Evidence of sufficient financial resources for living during
	the stay in Albania for the required period
	 Volunteering contract (containing the conditions of stay,
	financial treatment, accommodation and term of this service not more than one year)
Application for a unique r	permit as a highly qualified employee Blue Card AL
Documents provided by	Documents uploaded by the applicant
administration officials	becaments aploaded by the applicant
 Certificate from National Agency of 	 Photocopy of valid travel document
Employment and Skills for	– Photos taken in the last 6 months (47x36mm)
Approval of employment /	– Evidence of suitable accommodation in Albania, certificate
registration as an employee	/ lease contract of the apartment in accordance with the
- Certificate from the tax authorities	standards of housing in Albania
for the registration / payment of	 Employment contract as a highly qualified employee,
tax obligations, health insurance,	drafted according to the Labor Code of the Republic of
social insurance in Albania	Albania (which defines the period of employment,
	profession as an athlete, salary, etc.)
	 Evidence of high professional qualification in the
	profession / job position defined in the contract, above
	level 4 (fourth) of the Albanian Qualifications Framework
	permit for contracting services (over 12 months)
Documents provided by	Documents uploaded by the applicant
administration officials	Photocopy of valid travel document
- Certificate from National Agency of	 Photocopy of valid travel document Photoc taken in the last 6 menths (47x26mm)
Employment and Skills for Approval of employment /	 Photos taken in the last 6 months (47x36mm) Evidence of suitable accommodation in Albania, cortificate
registration as an employee	 Evidence of suitable accommodation in Albania, certificate Lease contract of the apartment in accordance with the
	/ lease contract of the apartment in accordance with the standards of bousing in Albania
	standards of housing in Albania

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	 Service contract of the entity registered abroad with the antitume sistemed in the Deputhin of Albenia
	entity registered in the Republic of Albania
	 Employment contract of the foreigner in the subject abroad
	 Evidence of relevant professional qualification related to convice delivery.
	service delivery — Evidence of at least two years of experience in the specific
	field, object of the service contract
Application	for a unique permit as self-employed
Documents provided by	Documents uploaded by the applicant
administration officials	
– Evaluation by the evaluation	 Photocopy of valid travel document
commission for investors and the	 Photos taken in the last 6 months (47x36mm)
self-employed in a certain field and	 Evidence of suitable accommodation in Albania, certificate
territory	/ lease contract of the apartment in accordance with the
- Certificate from the tax authorities	standards of housing in Albania
for the registration / payment of	 Proof of registration of the activity in the NBC
tax obligations, health insurance,	
social insurance in Albania	
	n for a unique permit for investors
Documents provided by	Documents uploaded by the applicant
administration officials	
– Evaluation by the evaluation	 Photocopy of valid travel document
commission for investors and the	 Photos taken in the last 6 months (47x36mm)
self-employed in a certain field and	 Proof of registration of the activity in the NBC
territory – Certificate from the tax authorities	 Financial report on the progress of the activity
for the registration / payment of	
tax obligations, health insurance,	
social insurance in Albania	
	n for a unique vehicle crew permit
Documents provided by	Documents uploaded by the applicant
administration officials	
– Certificate from National Agency of	 Photocopy of valid travel document
Employment and Skills for	 Photos taken in the last 6 months (47x36mm)
Approval of employment /	- Evidence of suitable accommodation in Albania, certificate
registration as an employee	/ lease contract of the apartment in accordance with the
 Certificate from the tax authorities 	standards of housing in Albania
for the registration / payment of	 Employment contract drafted according to the Labor Code
tax obligations, health insurance,	of the Republic of Albania (which defines the period of
social insurance in Albania	employment, profession as an athlete, salary, etc.)
	 Evidence of professional training in accordance with the
	employment contract
	nique permit for digital mobile employees
Documents provided by administration officials	Documents uploaded by the applicant
	 – FPhotocopy of valid travel document
	 taken in the last 6 months (47x36mm)
	- Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania

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Application for	 Employment contract of a foreign citizen with a subject registered outside the territory of Albania, apostille, translated and notarized, which expresses employment without a concrete headquarters, job position, salary and duration of employment Evidence of relevant professional qualification as defined in the employment contract Evidence from a second tier bank in Albania for the transfer of salary specified in the contract Certificate of health insurance in Albania Judicial Records Certificate legalized by the country of origin
Documents provided by	Documents uploaded by the applicant
administration officials	
- Certificate from the tax	 Photocopy of valid travel document
authorities for registration /	 Photos taken in the last 6 months (47x36mm)
payment of tax liabilities, health	 Evidence of suitable accommodation in Albania, certificate
insurance, social insurance in	/ lease contract of the apartment in accordance with the
Albania	standards of housing in Albania
	 Evidence of health insurance coverage in Albania
	 Evidence of legal financial resources, sufficient and
	guaranteeing sustainability and continuity for living in
	Albania
Analiastica for a sure	- Certification of the judicial situation in Albania
	nent residence permit for special cases type C
Documents provided by administration officials	Documents uploaded by the applicant
	 Photocopy of valid travel document
	 Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate
	/ lease contract of the apartment in accordance with the
	standards of housing in Albania
	 Marriage / family certificate showing the connection with the Albanian citizen (parents or grandparents) (or)
	 Birth certificate, accompanied by a permanent residence permit in Albania of the parents according to the
	certificate
	 Decision of the Strategic Investment Committee as a
	Strategic Investor (or)
	 Family certificate for the family of the strategic investor
	(or)
	 Individual term employment contract as key personnel in
	the entity registered for strategic investment in Albania
Application for temp	orary residence permit for citizens from Kosovo
Documents provided by	Documents uploaded by the applicant
administration officials	
	 Photocopy of valid travel document
	– Photos taken in the last 6 months (47x36mm)
	 Evidence of suitable accommodation in Albania, certificate

/ lease contract of the apartment in accordance with the
standards of housing in Albania

Procedure steps

- Choose the "Residence permit application" service;
- Click the "Use" button;
- Complete the electronic form with the necessary information required on the form;
- Upload all the documents listed on the form in PDF format;
- Click the "Send" button at the bottom of the form;

• The State Police officer is notified electronically of the arrival of the new file and begins to verify the accuracy of the documents;

• If there are any inaccuracies or missing documents, the Migration employee notifies the applicant on the inaccuracies and instructs the applicant to complete the practice;

• If the documents are complete, the citizen is informed of the time and date of submission to the local Migration Off ice to submit the original documents;

The withdrawal of residence permit is done within 30 days at the same local office where the application is submitted and the foreigner has proven his / her identity.

Deadline for receiving service

Within 30 days of the submission of the application, the foreigner will be notified of the reception / rejection of the application and the date / time of the meeting at the local Migration Office. The foreigner will be contacted by the local Migration Office, if this deadline is to be extended for objective reasons.

Processing of applications for a residence permit is done by the Migration Authority and will take up to one month. Withdrawal of residence permit is done in the same local office where the application is submitted and the foreigner has proved his / her identity.

Period of validity

3-6 months; 1-year; 2-years; 3-years; 5-years; permanent.

Costs

Depending on the residence permit you are applying for.

For more

In regards to any questions or uncertainties about using the service you can contact at <u>helpdesk@e-albania.al</u>